



 **MONSTER®**

The place for Pure Monster Sound®.

MagicINFO Cloud Solutions

Reliable | Affordable | Flexible



HERO Technologies

Do it once. Do it right.

2017

MagicINFO Cloud Solutions

Place for Pure Monster Sound[®].

MagicINFO & MagicINFO SaaS*

MagicInfo SaaS is a hosted version of Samsung MagicInfo that provides online management of your digital signage network. No server installation, no server hardware. It's a simple and rapid way to get started with digital signage on your Samsung displays. Hero Technologies takes care of all back-end server work including implementation, setup, monitoring, updates, backups, hardware maintenance, and system recovery. It's a hassle-free way to rollout your digital signage network.

Why use MagicINFO SaaS ?

EASE OF USE, RELIABILITY, and AFFORDABILITY. You don't have to worry about up-front payment for licenses, server setup and maintenance. Your MagicInfo service will be running on dedicated servers powered by Amazon AWS and Microsoft Azure Cloud, all backed by our amazing 24/7/365 support. You simply pay one all-inclusive price per display device or server (monthly or annually) including free upgrades and support. There are no hidden costs or extra fees!

HERO TECHNOLOGIES

We provide digital signage support for some of the largest, most recognized brands in the world. You've dined in their restaurants or been to their Quick Service Restaurants (QSR), bought your groceries at their stores, and are more likely to have shopped at their retail stores than any other brand. In fact, odds are you have walked past digital signage we support.

With our combined 24/7/365 call centre operations & coast-to-coast partner network, we can service YOUR needs on YOUR schedule!

FEATURE	SaaS SUPPORT
Hours of Operation	24/7/365 (including all holidays)
Length of Service	Contract / Pay-as-you-Go
SaaS Updates	Yes
Number of Support Requests	Unlimited
Remote Support	Yes
Access to Knowledge Base	Yes
Migrate to Client's Data Centre	Available on request

* SaaS - Software as a Service

KEY BENEFITS



PAY-AS-YOU-GO SERVICE FLEXIBILITY

Choose either month-to-month or annual payment for SaaS solutions. Easily switch between SaaS and your own on-premise instance at the end of your contract.



24/7/365 SUPPORT & MONITORING

Our 24/7/365 call centre is available on your schedule, even holidays! We resolve over 60% of all digital signage problems before our customers even call us! Our sophisticated EDM service allows us to monitor dozens of conditions on your network and report on problems.



RAPID DEPLOYMENT

Have lightning-fast access to your private instance of MagicINFO on the cloud. No delays in server sourcing and application setup. Have your large format display showing your content ASAP!



ALL-INCLUSIVE PRICING

One single bill that includes cost for servers, application, licensing, monitoring, maintenance, etc.



HERO Technologies

Do it once. Do it right.

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